

1. In performing professional services, "Icon Homes Interiors" shall exercise reasonable care and competence and shall carry out its duties in a professional manner. It is the customer's responsibility to ensure that there is sufficient and safe access for items selected and for "Icon Homes Interiors" staff to the designated area and that there is sufficient access for our delivery vehicle to reach the delivery address.
2. The Client needs to supply all necessary information and give all necessary approvals/decisions to the Interior Designer for the proper and timely execution of the Project. If instructions are not forthcoming the Interior Designer cannot be held responsible for ensuing delays.
3. Times and dates quoted for delivery of goods or materials or completion of any work are to be treated as an approximate estimate based on current trading conditions and the Interior Designer shall not be held responsible for delays outside its control. The lead time quoted is approximate only and given in good faith. Although "Icon Homes Interiors" will endeavour to keep to this time frame, if goods are delayed for any reason we cannot accept liability for consequential losses as a result
4. The Interior Designer will not be held responsible for the client's goods left at the premises of the Interior Designer or his suppliers for whatever reason. Clients are responsible for the insurance of their own goods with their own insurance company.
5. Special custom-made items cannot be cancelled once manufacturing has commenced. Payment for all such items is required in full. Standard items might be subject to a cancellation charge from the manufacturer or supplier if cancelled.
6. The risk to the goods shall pass to the buyer upon delivery of the goods to your entrance door at the agreed address. The title of the goods shall not pass from "Icon Homes Interiors" until the price of the goods and services ordered by the customer from "Icon Homes Interiors" is paid in full. Goods may not be rejected for any reason other than that they are defective.
7. Variances in wood, marble, leather, etc, are to be expected as no two pieces of furniture, cut from unique materials, can be identical to those that are on display.
8. We recommend the use of felt pads, to be put on all furniture legs, and to take extra care when moving furniture around the room to avoid unnecessary damage to wooden or tiled floors.
9. Each delivery of goods must be inspected by the customer or nominated representative to confirm receipt of goods. Any complaints about goods having suffered accidental damage before delivery must be notified to Genesis "Icon Homes Interiors" within 4 days.
10. In order to complete and deliver your interior design project, we ("Icon Homes Interiors") may need to share your contact details with our suppliers appointed delivery team and technicians. You hereby agree and consent to the provision of such details (without further contact with you) to the delivery team and technicians for this purpose.
11. In the event that you notify us of an issue and/ or defect with your furniture order post-delivery, we ("Icon Homes Interiors") may need to share your contact and delivery details with our/our supplier's appointed technicians in order for the technicians to assess, inspect, repair, remove or replace such product. You hereby agree and consent to the provision of such details (without further contact with you) to the technicians for this purpose.

12. In the event that a product defect or health and safety concern is notified to us ("Icon Homes Interiors") in relation to the product that you have ordered/purchased, you will be notified by us all as soon as is reasonable practicable. In such circumstances, you hereby agree and consent to the provision of your contact details (without further contact with you) to the product supplier and/or other necessary/relevant third parties, strictly for the purposes of assessing, inspecting, repairing, removing or replacing such product on order to prevent injury or other damages to your health and/or prevent serious loss or damage to your property.
13. Your contact details will not be provided by us ("Icon Homes Interiors") to the product supplier and/or other necessary relevant third parties for any other purpose (other than those expressly set out in this agreement) without your prior agreement.
14. We can use the images of your interior design for promotional purposes without sharing your contact details on different media platforms. This includes starting, final, and graphical images as well.